Alton L. Warford 1063 Gilbert's Creek Road Lawrenceburg Kentucky 40342

February 8, 2005

PUBLIC SERVICE COMMISSION P.O. Box 615 Frankfort Kentucky 40601

RECEIVED

FEB 1 5 2005

Re:

Case No. 2004-00525-South Anderson Water District

Proposed Non-Recurring Charges

PUBLIC SERVICE COMMISSION

Dear PSC:

Thank you for responding to my request regarding South Anderson Water District's proposed rate increase. Enclosed you will find the cost justification that I understand the calculation of the actual cost should approximately be.

Please note that SAWD does not show consistency with their within office hour charges. A reconnection fee during office hours would take the same time and expense as connection turn on charge during office hours and those would be the same. What difference is there in a reconnection and a connection turn on?

Also there is the important factor to consider that all daytime staff labor and supplies are automatically calculated in the customers rates. The extra after hour charge is necessary, however some of the other charges appear to be ridiculous in the amounts.

A copy of this letter and cost justification is being sent to the Attorney General's office for review. I am trusting that you will consider my concern and will proceed with a fair and justified rate for the customers.

Again, I thank you for your consideration.

Sincerely,

Alton Warford

4th District Magistrate

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Cc/ Attorney General w/enclosures

Alton L. Warford 1063 Gilbert's Creek Road Lawrenceburg Kentucky 40342

January 17, 2005

PUBLIC SERVICE COMMISSION

P.O. Box 615 Frankfort Kentucky 40601

Re: South Anderson Water District Proposed Non-Recurring Charges

Dear PSC:

My responsibility as 4th District Magistrate is to listen to the concerns of all the people.

It is an apparent concern to my constituents and also to myself as a customer of South Anderson Water to see such a huge jump in charges. The low income families are the ones hit the hardest by these charges because they are the ones having difficulty in paying their bills to start with.

It was my understanding that all charges are based on actual cost to the customer of South Anderson Water District.

Please send me the break down of each charge for each service increased. It is unclear to me how the South Anderson Water District arrives at the rate they propose. For example, a return check charge would be for the employee's time to send a form letter to the customer, postage, whatever additional time needed, etc. This amount must total \$25.00. The customer already has a 2/12ths deposit which would cover this type of circumstance if they were to move.

Some information that must be considered would be 80 % of the customers is approximately 5 miles within the office. Also, there would be no added expense of the staff during regular office hours. I can understand charging more for after office hours. However, it is hard for me to understand how they can arrive at \$75.00 for a reconnection charge. That is more than plumbers charge for a service call and they work for a profit.

Thank you for your time.

Sincerely,

Alton Warford

4th District Magistrate Anderson County

NOTICE

The South Anderson Water District has filed with the Kentucky Public Service Commission to increase certain non-recurring charges as follows:

	Current	- <u>Proposed Ra</u>	<u>ites</u>
Connection/Turn-on Charge		25.00	
Connection/Turn-on Charge (After Hours)		50.00*	41.16
Field Collection Charge	15.00	25.00	
Late Payment Penalty	10.00		20.72
Meter Re-read Charge	15.00	10%	00.72
Meter Re-read Charge (After hours)	13.00	25.00	20,72
Re-connection Charge	15.00	50.00	41.16
Re-connection Charge (After Hours)	15.00	50.00	20.72
,	25.00	75.00*	43.66
Returned Check Charge	10.00	25,00	4,64
Service Call/Investigation		25.00	20,72
Service Call/Investigation (After Hours)		50.00*	41.16
Meter Test	15.00	50.00	20.73
Meter Relocation Charge		Actual Cost	2 . 15
Damage to Meter Setting or Lid		Actual Cost	

The rates contained in this notice are the rates proposed by the South Anderson Water District. However, the Public Service Commission may order rates to be charged that differ from these proposed rates. Such action may result in rates for consumers other than the rates in this notice.

Any corporation, association, body politic or person may by motion within 30 days after publication of this notice request leave to intervene by contacting the Public Service Commission, P.O. Box 615, Frankfort, Kentucky 40601. Interveners may obtain copies of the application by contacting the applicant at 502-839-6919 or at the District's office. South Anderson Water District has available for inspection at its office the application submitted to the Public Service Commission.

Type of Charge: Returned Check Charge

1. Field	Expense:	-
А	. Materials (Itemize)	
	. **	\$
В	Labor (Time and Wage)	
	Total Field Expense	<u>\$</u>
2. Clerio	cal and Office Expense	
A.	Supplies (Stamp, envelope, form lette \$10.02 Labor (average labor - clerical time 15 min.	r <u>\$ 5.00</u> <u>.64</u>
В.	Labor (average labor - clerical time	10.00 2.00
	Total Clerical and Office Expense	\$ 15.00 2.64
3. Misce	ellaneous Expense	
A.	Transportation	\$
B.		
Ž.		at is this extra expense
Joh ren Comment	Total Miscellaneous Expense	\$ 25.00
To	otal Nonrecurring Charge Expense	\$ 25.00 \$ 4.64

All daytime staff labor + supplies are automatically Calculated into the Customers rates to start with.

Ty	ype of Ch	narge: Reconnection Fee After Hours	l Talo	
1.	Field Exp	To reconnect would equal pense:	וורוף	
	Α.	Materials (Itemize)		
			\$	
	В.	Labor (Time and Wage)		
Averaqe	Overtin	2 Hour Minimum (2 trips) Why 2 trips? ne Outside labor = 15.33 x	47.00	30.66
·		Total Field Expense	\$ 47.00	
2.	Clerical a	nd Office Expense		
	Α.	Supplies	\$ 2.00	, 50
	B.	Labor	6.00	2.00
		Total Clerical and Office Expense	\$8.00	
3.	Miscellan	eous Expense		
	A.	Transportation 20 miles @ .40 = 8^{00}	\$20.00	8.00
	В.	Other (Itemize)		
		Total Miscellaneous Expense	\$ 20.00	mat double
	Total	Nonrecurring Charge Expense	\$75.00	43 66

All inside staff labor + supplies are automatically calculated into the customers rates to start with but that would be OK for After hours.

Type of Charge: Reconnection Fee

1	Field Ex	xpense:		
	A.	Materials (Itemize)		
			\$	
	В.	Labor (Time and Wage) 1 hr. (@ the most needed)	22.00	10.22
		Total Field Expense	\$ 22.00	
2.	Clerical	and Office Expense		
	A.	Supplies	\$ 2.00	.50
	B.	Labor	6.00	2-00
		Total Clerical and Office Expense	\$8.00	
3.	Miscella	neous Expense		
	A.	Transportation	\$20.00	8.00
Please	B. note:	Other (Itemize) BO% of all customers are within 5 m of the office	iles	
		Total Miscellaneous Expense	\$ 20.00	MONTH TO STATE OF
	Total	Nonrecurring Charge Expense	\$50.00	_ 20.72

All daytime Staff labor + Supplies are automatically calculated into the customer rates to start with.

Type of Charge: Connection/Turn On Charge, Field Collection Charge, Meter Re-read Charge, Service Call/Investigation

		•		-
1.	Field Ex	pense:		-
	A.	Materials (Itemize)		
		-	\$	
	B.	Labor (Time and Wage)		
			11.00	10.22
		Total Field Expense	\$ 11.00	
2.	Clerical	and Office Expense		
	A.	Supplies	\$ 1.00	. 50
	B.	Labor	3.00	, 50 2-00
		Total Clerical and Office Expense	\$4.00	
3.	Miscella	neous Expense		
	A.	Transportation	\$_10.00	8.00
	√B.	Other (Itemize)		
		Total Miscellaneous Expense	\$ <u>10.00</u>	EARLES E.
*	Tota Why is When-	Nonrecurring Charge Expense Hhis charge So much less that it takes the same amount of	\$ 25.00 \\ n the others to time and material	20 ¹² hey charge al?
		•		

All daytime staff labort supplies are automatically calculated into the customer rates to start with.

Type of Charge: Connection/Turn On Charge After Hours, Meter Re-read Charge After Hours, Service Call/Investigation After Hours

1. Field Ex	rpense:		
A.	Materials (Itemize)		
		\$	
В.	Labor (Time and Wage)		
Avera	e outside labor after hrs \$15.33/hr	36.00	30.66
	Total Field Expense	\$ 36.00	_
2. Clerical	and Office Expense		
A.	Supplies	\$ 1.00	, 50
B.	Labor	3.00	2.00
	Total Clerical and Office Expense	\$4.00	
3. Miscellar	neous Expense		
Á.	Transportation	\$_10.00	8.00
В.	Other (Itemize)		• • •
	Total Miscellaneous Expense	\$ <u>10.00</u> 8	Valante for the but south
Total	Nonrecurring Charge Expense	\$50.00	41.16

	FOR <u>Anderson County,</u> Community	Community, Town or City	
	P.S.C. KY. NO		
	<u>Original</u> SHEET NO.		
South Anderson Water District	CANCELING P.S.C. KY. NO	:	
(Name of Utility)			
	SHEET NO)	
RUI	LES AND REGULATIONS		
D. <u>SPECIAL NON-RECURRING CH</u>	IARGES:		
Connection/Turn-on Charge		25.00	
Connection/Turn-on Charge (After	Hours)	50.00*	
Field Collection Charge	,	25.00	
Late Payment Penalty		10%	
Meter Relocation Charge		Actual Cost	
Damage to Meter Setting or Lid (Fi	eld visit plus equipment replaced)	Actual Cost	
Meter Re-read Charge		25.00	
Meter Re-read Charge (After hours)	50.00	
Meter Test Charge	(50.00	
Re-connection Charge		50.00	
Re-connection Charge (After Hours)	75.00*	
Returned Check Charge	,	25.00	
Service Call/Investigation		25.00	
Service Call/Investigation (After Ho	ours)	50.00*	
	or the utility's Maintenance Staff is 8:00 days. Upon customer request, and subject med outside regular working hours at the outside regular working hours are guaranteed to be paid for a minimum.	a.m. to 12:00 p.m. ct to availability of the after hours rate.	
DATE OF ISSUE	Start until	After 5:00.	
Month / Date / Year DATE EFFECTIVE			
ISSUED BY SOU Month / Date / Year (Signature of Officer TITLE Chairman			
BY AUTHORITY OF ORDER OF THE PUBLIC SERVI IN CASE NODATED			

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Lawrenceburg, KY 40342

COMMISSION

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P. C. Box 615

Thankfast Kentuly 40601

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